## Complaints Index Report for Airports

**July 2021** 

## Airports ranking according to the number of complaints

	Number of complaints for this month	Number of Complaints for the same month of last year	Percentage of complaints resolved on time for this month	The most received complaints' category for this month		
King Fahad International Airport	2	0	%86			Ť
Prince Mohammed bin Abdulaziz Airport	2	0	%100	Ť		
Prince Naif bin Abdulaziz Airport	2	0	%100	PASSPORT		
Prince Sultan bin Abdulaziz Airport	2	2	%100	Ť		
King Khalid International Airport	2	1	%57	PASSPORT	i	
Najran Domestic Airport	3	5	%100			
King Abdulaziz International Airport	4	2	%67	Ť		
King Abdullah bin Abdulaziz Airport	4	0	%100	Ť		
Hail International Airport	5	0	%100	Ť		
Abha International Airport	6	0	%100	Ť	Ť	
Bisha Domestic Airport	7	0	%100			
Taif International Airport	8	0	%100		Ť	
Al Jouf Domestic Airport	9	0	%100	PASSPORT		
Wadi Al Dawasir Airport	17	0	%100	Ť		
Prince Abdulmohsen bin Abdulaziz Airport	17	0	<b>%67</b>	PASSPORT		
Turaif Domestic Airport	21	0	%100	Ť		
Sharurah Domestic Airport	25	0	%100	PASSPORT		

Total number of Complaints 122 July 2021 15 July 2020

## **Complaints categories for airports**









**Process** 



**Transportation** 



Services















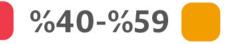






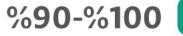


%0-%39

















reduced mobility





**Class Services** 



\* The airports statistics above show only the airports that received complaints this month

\* The above statistics has been gathered on 1st of August, 2021



