Operational Performance Standards Monthly Report

January 2025

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✈ Departure   **✈ Arrival**

International airports with more than 15,000,000[1] annual passengers

Average journey duration					Standards Compliance Percentage					Average journey duration
7.6	5.4	1.4	1.5	2.5	King Khalid International Airport **82%**	2.1	23.8	0.5	26.3	8.7
1.0	8.5	2.1	2.3	4.0	King Abdulaziz International Airport **82%**	2.4	27.2	1.1	30.8	2.6

International airports with 5,000,000 to 15,000,000[1] annual passengers

Average journey duration					Standards Compliance Percentage					Average journey duration
2.6	4.8	1.2	1.2	2.4	King Fahd International Airport **82%**	1.8	18.8	0.6	21.2	3.0
0.0	32.5	1.6	25.7	5.3	Prince Mohammed bin Abdulaziz International Airport **73%**	4.4	32.4	1.5	38.4	0.0

International airports with 2,000,000 to 5,000,000[1] annual passengers

Average journey duration					Standards Compliance Percentage					Average journey duration
1.0	3.5	0.5	1.4	1.6	King Abdulaziz International Airport - Jazan **100%**	1.3	6.2	1.3	8.8	1.7
1.5	3.2	1.5	0.1	1.6	Abha International Airport **100%**	1.6	10.3	1.4	13.4	1.9

Avg. waiting time at customs control (In minutes)

Avg. waiting time at baggage collection (In minutes)

Avg. waiting time at passport control (In minutes)

Standards compliance percentage

Avg. PRM assistance time (In minutes)

Avg. waiting time at check-in (In minutes)

Avg. waiting time at security control (In minutes)

✳ insufficient sample size   (-) Not applicable   (1) Based on 2024 Traffic

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Departure | **Arrival**

International airports with less than 2,000,000 [1] annual passengers

PRM	Average journey duration	Passport	Security	Check-in	Standards Compliance Percentage	Passport	Baggage	Customs	Average journey duration	PRM
0.1	0.5	0.2	0.1	0.2	**Arar International Airport** 100%	0.2	4.6	0.2	5.0	0.2
0.0	0.0	0.0	0.0	0.0	**Al-Ahsa International Airport** 100%	0.0	6.9	0.0	6.9	0.0
0.1	0.2	0.1	0.1	0.1	**Al-qaisumah International Airport** 100%	0.1	7.4	0.1	7.5	0.2
0.4	1.9	0.9	0.5	0.5	**Al-Ula International Airport** 100%	0.8	9.5	0.5	10.8	0.4
0.2	2.7	1.1	0.6	0.9	**Al-Jouf International Airport** 100%	0.9	7.6	1.6	10.0	4.8
0.0	3.6	1.1	0.7	1.8	**Prince Abdulmohsin bin Abdulaziz International Airport - Yanbu** 100%	1.3	7.6	1.1	10.0	0.0
5.0	3.5	1.2	1.2	1.2	**Neom Bay International Airport** 100%	1.2	8.4	1.2	10.8	5.0
1.1	3.4	1.2	1.1	1.1	**Ha'il International Airport** 100%	1.3	8.7	1.2	11.2	2.5
1.5	4.5	1.6	1.5	1.5	**Taif International Airport** 100%	1.5	11.3	1.5	14.3	1.5
1.0	3.0	1.1	0.9	1.0	**Prince Sultan bin Abdulaziz International Airport - Tabuk** 100%	0.9	8.5	0.9	10.3	1.3
0.0	0.6	0.2	0.1	0.3	**Najran International Airport** 100%	0.2	7.7	0.2	8.2	0.0
2.0	2.0	0.3	0.5	1.2	**Red Sea International Airport** 100%	0.7	12.9	0.4	14.0	5.1
0.3	1.2	0.4	0.4	0.5	**Prince Naif bin Abdulaziz International Airport - AlQassim** 100%	0.4	12.3	0.4	13.1	0.2

Legend:
- Avg. waiting time at customs control (In minutes)
- Avg. waiting time at baggage collection (In minutes)
- Avg. waiting time at passport control (In minutes)
- Standards compliance percentage
- Avg. PRM assistance time (In minutes)
- Avg. waiting time at check-in (In minutes)
- Avg. waiting time at security control (In minutes)

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✈ Departure   **✈ Arrival**

Domestic airports

♿	Average journey duration	🛂	🚶	🧑‍💼	Standards Compliance Percentage	🛂	🧳	🧑‍✈️	Average journey duration	♿
0.2	0.1	-	0.0	0.0	**Gurayat Airport** **100%**	-	5.2	-	5.2	0.2
0.0	0.1	-	0.0	0.0	**Turaif Airport** **100%**	-	5.5	-	5.5	0.1
0.0	0.1	-	0.1	0.1	**Bisha Airport** **100%**	-	6.1	-	6.1	0.1
0.5	1.0	-	0.4	0.6	**Rafha Airport** **100%**	-	6.0	-	6.0	0.4
0.0	0.8	-	0.0	0.8	**Al-Dawadmi Airport** **100%**	-	6.6	-	6.6	0.0
0.7	1.3	-	0.7	0.6	**Wadi al-Dawasir Airport** **100%**	-	7.2	-	7.2	1.3
0.5	3.0	-	1.5	1.5	**Sharurah Airport** **100%**	-	7.2	-	7.2	2.4
2.5	7.4	-	3.2	4.2	**King Saud bin Abdulaziz Airport – Al-Baha** **100%**	-	9.1	-	9.1	7.1

🧑‍✈️ Avg. waiting time at customs control (In minutes)

🧳 Avg. waiting time at baggage collection (In minutes)

🛂 Avg. waiting time at passport control (In minutes)

% Standards compliance percentage

♿ Avg. PRM assistance time (In minutes)

🧑‍💼 Avg. waiting time at check-in (In minutes)

🚶 Avg. waiting time at security control (In minutes)

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