

(GACAR PART 151)

Document(s) Training Manual (TM)								
Orga	Organization							
Issue Date								
Revie	Review Date							
	Conformance S = Satisfactory U = Unsatisfactory X = Not A			Applicable				
Iten	n		Subject / S	ubtopic		S	U	Χ
1.	General	/ Administration	1					
1.1	Issue / E	dition Number ar	nd Effectivity / Validity Date	е				
1.2	Company Name, Location and Contact Details							
1.3	List of Effective Pages							
1.4	Record of Revisions (date and page included)							
1.5	Distribution List							
1.6	Table of	Contents (compr	ehensive not fragmented)					
1.7	Definitio	ns / Abbreviations	3					
1.8								
1.9	Manual Review, Amendment and Administration procedure (including Notification to the President for Acceptance of Revisions)							
1.10								
	The Training Manual contains at Least:							
	(a) Statement by the accountable executive confirming that the training manual and any associated material are in compliance with this part and shall be complied with at all times							
	(b) The responsibilities and duties of the training post-holder, the training instructors and the examiners or/and practical assessors							
	(c) If training is delivered in house, a list of the training instructors, examiners or/and assessors (list may be submitted separately)							
1.11	(d) A training is outsourced, a list of training organizations/third parties and the corresponding training subjects (list may be submitted separately).							
	(e) Provisions for annual training planning							
	 (f) A general description of the training facilities, if initial or recurrent training is conducted by the certificated organization 							
	 (g) The training manual amendment procedure including the notification of the President for acceptance of revisions 				e President			
	(h) A Training Program (detailed in item 4)							
	(i) The Training Manual contains at Least:							
2.	Training Management & Organization							
2.1		Organization Obj	ectives					
2.2		aining Standards						
2.3		te & Training Org						
2.4			Outies & Responsibilities					
2.5		on of Authority (ir	•					
2.6	Record of Instructional, Examination and Assessor Staff							
2.7	Record of Training Sub-Contractors							

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2.8	General Description of Training Facilities & Equipment (Theoretical and Practical)				
2.9	Qualifications, Selection & Evaluation of Instructors				
2.10	Qualifications, Selection & Evaluation of Examiners/Assessors				
3.	Training & Examination Procedures				
3.1	Training Methods				
3.2	Training Program Design				
3.3	Training Needs Analysis (TNA) / Review & Update				
3.4	Annual Training Planning				
3.5	Course Design & Preparation				
3.6	Course Delivery				
3.7	Course Syllabus/Material Review & Update				
3.8	Preparation of Examinations				
3.9	Conduct of Examinations				
3.10	Practical / On-the-job (OJT) Training				
3.11	Practical / OJT Training Assessment				
3.12	Preparation, Control & Issue of Certificates				
3.13	Assessment of Training Efficiency & Examination Results				
3.14	Training & Examination Records (Storage & Retention)				
4.	Training Program				
4.1	Covers all functions and tasks required to be performed by the ground services staff relevant to the operations specifications of the certificated organization.				
4.2	Includes the training curriculum (training matrix) for all job functions relevant to the operations specifications of the organization.				
	Includes the syllabus for each initial or recurrent training component indicating all topics and subtopics covered.				
4.3	(a) Each training component or standalone identified training methods.				
	(b) Each training component or standalone identified training means.				
4.4	Defines the knowledge training hours required for each training component for both initial and recurrent training.				
4.5	Defines the associated on-job-training (OJT) hours or number of events required to be performed for each relevant job function.				
	Each OJT training element must have a syllabus and a schedule of activities for each OJT training session, including as applicable:				
	(a) Targeted learning objectives.				
4.6	(b) Anticipated duration of the activity.				
4.0	(c) GSE systems or means to be utilized.				
	(d) Scenario, processes, aircraft type and prevailing or simulated conditions.				
	(e) Normal operating, contingency or emergency procedures to be followed and the functions or tasks to be performed.				
4.7	Identifies the qualification criteria for both knowledge examinations and OJT assessments for each relevant training component and/or job function.				
4.8	Identifies the currency requirement for each training component.				
5.	Training Material / Subjects (Theory and Practice, where applicable)				
5.1	Regulatory Awareness				
5.2	Health & Safety (Airside Safety) Awareness				

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5.3	Emergency Response Awareness			
5.4	Security Awareness			
5.5	Human Factors Awareness			
5.6	Aerodrome Familiarization (tailored to address the specific circumstances at each aerodrome served by the ground service provider)			
5.7	Fire Safety (Fire prevention & Extinction)			
5.8	Safety Management System Awareness			
5.9	Regulatory Awareness (National and international aviation regulations relevant to the functions performed)			
5.10	Dangerous Goods Training (relevant to the applicable categories)			
5.11	Emergency & Contingency Training (specific to each job function required from the operations specifications):			
	Operational Training (specific to each job function required from the operations specifications):			
	(a) Dangerous Goods			
	(b) Load Control / Weight & Balance			
	(c) Loading Supervision (aircraft loading & offloading)			
	(d) Passenger Handling (including DCS/CRS)			
	(e) Customer Services			
	(f) Airside Driving (specific to the aerodrome at which an employee is based)			
	(g) Ramp Supervision / Turnaround Coordination			
	(h) Headset Operations			
5.12	(i) Baggage Handling			
	(j) Baggage Reconciliation			
	(k) Cargo Handling (cargo warehouse facility)			
	(I) Marshalling / Hand Signals (for aircraft and GSE, including wingman)			
	(m) Aircraft Cabin Cleaning			
	(n) Aircraft Exterior Cleaning			
	(o) In-flight Catering Operations			
	(p) Into-plane Fueling Operations			
	(q) Customer Airline Specific Training (DCS / CRS)			
	(r) English Language & Aviation Terminology Training (appropriate to the functions performed by the ground services staff)			
6.	GSE Operators Training & Syllabi / Min. Duration (Theory & Practice)			
	Training on GSE relevant to all job functions and tasks required to be performed by the ground services staff relevant to the operations specifications of the certificated organization:			
	Push-back / Towing			
6.1	Cargo Loader (incl. operation of cargo doors)			
	Conveyor Belt (incl. operation of cargo doors)			
	Ground Power Unit (GPU)			
	Air Starter Unit (ASU)			
	Air Condition Unit (ACU)			
	Passenger Boarding Bridge Operation			
	High loader (if in use)			

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PRM Vehicle		
Passenger & Crew Bus / Van		
Passenger Steps		
Potable Water		
Waste Water Service		
Baggage Tractor		
ULD / Pallet Transporter		
Catering Vehicle (incl. operation of passenger doors)		
Anti / De-icing Vehicle		
Fueling / De-fueling with Hydrant Dispenser		
Fueling / De-fueling with Bowser		

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Item (Above)	Reference (in the Manual)	Findings / Observations / Remarks
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