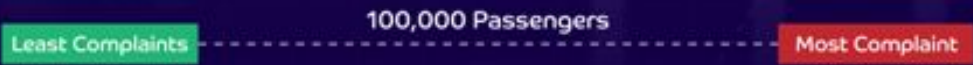


Complaints Index

Report for Airports

August 2025



Airports ranking according to the number of complaints

International Airports More than 6,000,000 Passengers Annually

Airports	Complaints rate for this month per 100,000 passenger	Complaints rate for the same month last year per 100,000 passenger	Actual number of complaints for this month	Percentage of complaints resolved on time for this month	Most received complaints' category for this month		
King Abdulaziz International Airport	1	0.4	24	96%			
King Khaled International Airport	1	0.1	26	100%			
Prince Mohammed International Airport	2	1	14	100%			
King Fahad International Airport	2	1	30	92%			

International Airports Less than 6,000,000 Passengers Annually

Airports	Complaints rate for this month per 100,000 passenger	Complaints rate for the same month last year per 100,000 passenger	Actual number of complaints for this month	Percentage of complaints resolved on time for this month	Most received complaints' category for this month		
King Abdullah International Airport	1	0	2	100%			
Najran International Airport	1	3	1	100%			
Abha International Airport	1	0.4	6	100%			
Prince Naif International Airport	1	2	2	100%			
Taif International Airport	2	3	3	100%			
Arar International Airport	2	15	1	100%			
Prince Abdulmohsen International Airport	2	0	1	100%			
Al Jouf Airport	3	5	2	100%			
Prince Sultan International Airport	4	0	9	100%			
Hail International Airport	7	0	7	100%			
Al Qaisumah Airport	9	0	3	100%			
Al Ula International Airport	48	0	6	100%			

Domestic Airports

Airports	Complaints rate for this month per 100,000 passenger	Complaints rate for the same month last year per 100,000 passenger	Actual number of complaints for this month	Percentage of complaints resolved on time for this month	Most received complaints' category for this month		
King Saud Domestic Airport	3	0	2	100%			
Wadi Aldwaser Domestic Airport	8	9	1	100%			

Total number of complaints

140↑
August 2025

64↓
August 2024

Complaints Categories for airports



* The airports statistics above show only the airport that received complaints this month

* The above statistics has been gathered on 1st of September

